

The Passionate Gourmet Online

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info@thepassionategourmet.com •GST Registration #: 89660 8460 RT001

Placing orders:Fax your order form to the above number or mail to the above address. Upon receipt of a signed form, you will be notified of your order confirmation by email, phone or return fax..

Shipping/Payment: You will be notified of any out of stock items before your order is processed. Shipping normally occurs within 24-48 hours of receiving your order, however in the event of payment by certified cheque or money order, processing will happen once the funds clear. Your credit cards will be charged just prior to shipping. We accept Visa, Mastercard, certified cheques and money orders.

Return Policy: We fully guarantee that all of the specialty foods that you purchase from us are of highest quality and are in excellent physical condition. If, however, you receive any item that you deem to be unsatisfactory, the item(s) will be replaced or your money refunded at no additional cost to you, as long as you contact us with the details of your concern within five business days of receiving your order.

We reserve the right to inspect the products prior to refunding or replacing. We will inform you of a shipping method at no cost to you.

Damage:All shipments are insured against damage while in transit. Should this occur, simply notify us and we will rectify the situation.

Privacy Policy: Your contact information is used strictly for communication purposes regarding orders & shipping. It will never be shared with anyone other than the shipping company. Should you wish to be notified of any promotional offers, tasting demos or consumer shows in your area, please send written authorization and a valid email address. Alternately, this information will be available on the website.

Shipping Rates

At This Time, Shipping Is Within Canada Only:	
Shipping charges are applied to each delivery location.	
Minimum Order is \$40.00	Standard Rates
	Flat Fee per Order
\$40.00 - \$50.00	\$9.95
\$50.01 - \$65.00	\$10.95
\$65.01 - \$90.00	\$11.95
\$90.01 - \$120.00	\$12.95
\$120.01 - \$150.00	\$13.95
\$150.01 - \$175.00	\$14.95
\$175.01 - \$200.00	\$15.95
For Each Additional \$25.00, please add:	\$1.00
For shipments to Nunavut, please add an additional	\$5.00

